

# Childminding and Daycare

*"Andrew is 7, and I was very careful to visit and discuss his needs at the after-school club. It now means I can work a full day knowing his needs are being met and he is in a safe environment. He has made lots of new friends not just other kids but members of staff too. I can relax and get on with what I need to do... life is so much easier."*

- All registered childcare in England must meet national standards set down by the Department for Education and Skills
- Children's information services hold lists of registered out-of-schools clubs, playgroups and children's leisure activities
- Talk to other parents. Personal recommendations are helpful, but you should take up at least two references
- Make a list of questions and take it with you when you visit each childcare centre
- Make sure the childcare provider knows how to contact you in an emergency and who you will allow to collect your child
- If you are considering a private foster carer, you must contact your local social services office

## How do I make the right choice?

As a parent you are often the best judge of whether a childcare service will suit your child.

When you leave your child in the care of others, you might want to check that:

- Their needs are being met and respected.
- Their cultural background is recognised.
- They will be happy there.
- The atmosphere feels right.
- There is a settling in arrangement.
- A stable group of children attend so your child can make friends.
- Mealtimes are relaxed and fun.
- The outside area is well planned and spacious.
- Activities are varied and carefully planned.

Ensure that your child is left in secure premises and that well trained and experienced staff are caring for your child. You will also want the opportunity to get involved and know about what your child is doing day to day.

### The main types of childcare available are:

Childminders are registered to look after one or more children under the age of 8 at their home, for payment and to whom they are not related, for a total of more than two hours in any day.

Day nurseries are for the under 5s for the length of the working day. Voluntary organisations, private companies, individuals, business or community groups might run them. They are registered and inspected by OfSTED.

Playgroups are for children aged between 3 and 5. Sessions usually last no longer than four hours. Most of them are run by groups of parents with one or two paid staff.

Out-of-school clubs, or kids clubs, provide sessional play and care for school-aged children from 3 upwards. There are breakfast clubs, after-school clubs and holiday playschemes. They are inspected by OfSTED.

If your child is between 3 and 4 years old, they might be entitled to a free part time nursery place. Early education and nursery classes are usually open during term time. Children can attend all day or just on a sessional basis. Contact your Children's Information Service for more information.

Private fostering is very different from the care provided by local councils through approved foster carers. It occurs when a child under 16 is cared for for more than 28 days by an adult who is not a close relative, by private arrangement between the parent and the carer. If you are thinking about placing your child with a private foster carer, or becoming a foster carer, the first thing you must do is contact your local social services area office. Social Services are required by law to approve such arrangements.

With effect from 1 July 2005, with a change to the Children Act 1989, local authorities are responsible for letting the public know that they must inform the area offices of the local authority of intention to foster children or have their children fostered, 6 weeks before placement or 48 hours in an emergency.

### **WARNING SIGNS**

*Sometimes, children are not always able to tell you if something is wrong so note changes in their moods, behaviour and physical appearances.*

### **ACTION**

*Speak promptly to the person in charge about concerns. If you have serious concerns about your child's safety, remove your child immediately and contact your local child protection team at your local social services department. Call the OfSTED complaint line.*

### **WHAT TO SAY**

*Tell your child who will be looking after them, where they are going, how long for and whom they need to ask for their daily needs. Find out about what a typical day or session consists of. Be prepared and ask plenty of questions.*

### **PREVENTION**

*Take up references from others who have used a particular childcare service. Look for trained and experienced staff. Visit the facilities and look for busy and relaxed children. Check how you will be informed about your child's progress and in case of emergency.*

### **CONTACTS**

- Ask Wiltshire  
08457 585 072
- OfSTED Early Years Helpline  
0845 601 4771
- OfSTED Complaints Line  
0845 601 4772
- National Day Nurseries  
Association 0870 774 4244
- Early Years Development  
and Childcare Partnership  
01225 713808
- Wiltshire County Council  
Children's Services  
01225 713000
- Local SureStart:  
Chippenham 01249 463907  
Melksham 01225 709594  
Services Cotswold Centre  
01225 810537  
The Avenue, Warminster  
01985 213383

*Check the Wiltshire ACPC website for the latest phone numbers:  
[www.wiltshire.gov.uk](http://www.wiltshire.gov.uk)*